Date: 19/07/2021

## **Notice**

Bank is upgrading its system for better customer experience. The upgradation activity is planned as under:

<u>Date</u>	<u>Time</u>
20/07/2021	00:01AM to 03:00AM
22/07/2021	00:01AM to 03:00AM

During upgradation activity the following services shall not be available to customers of Bank of India:

- ATM/Cash Recycler Machine(CRM) cash withdrawal/deposits
- Card Based transactions on Micro ATMs
- POS and e-commerce transactions done through Debit Card
- Debit Card Authentication based other transactions
- Debit Card Control related Services- Hotlisting/ Channel update/ Limit update

We request our esteemed customers to bear with us.

Bank of India customers may make use of other alternate channels for digital transactions:

- UPI
- Mobile Banking
- Internet Banking
- BBPS
- Credit Card/ Gift Card/ Pre-paid Cards

We regret the inconvenience caused.

Classification: Internal